



Utility Customer Portal Software Provider, SilverBlaze, Celebrates 20th Anniversary at CSWeek With World-Class Partnerships and Product Innovation

FOR IMMEDIATE RELEASE: [Phoenix - AZ - April 8, 2019] SilverBlaze Solutions (www.silverblaze.com), an award-winning software development and consulting firm for the utilities sector, is celebrating its 20th year in business while attending CS Week in Arizona on April 8-12 at booth #1139.

The company - which was founded in 1999, is based in Toronto, Canada - provides highly-customizable, self-service customer portals to a wide range of water, sewer, electric, gas and telecom utilities across the US, Canada and the Caribbean.

The company's success has been founded on two pillars - fostering strategic alliances with key utility industry players, and pushing the boundaries of its utility customer self-service portal software through innovation delivering the best customer experiences.

By leveraging the company's strategic partnerships with some of the industries most experienced utility software and consulting firms, SilverBlaze has not only grown significantly in recent years, but has also been able to provide best-in-class and innovative utility customer portal solutions to the marketplace.

"Much of our recent success is owed to nurturing strong, world-class partnerships in the utility sector," commented David Harty, Director of Sales and Marketing at SilverBlaze. "Many of the major vendors serving the utility sector, seek out our utility customer portal software expertise, which is a testament to the quality of our software solution, and our consulting services. We are always prepared to collaborate with new vendors and partners in the utilities space."

SilverBlaze has become a leader in business collaboration through its partnerships with utility experts such as utility billing system providers, utility payment processors, smart meter companies, and many more. These strategic alliances are helping SilverBlaze to provide the latest utility customer portal solutions to increase their customer interactions and experiences online.

“SilverBlaze has been a wonderful partner a true pleasure to work with. They are true innovators in the utility customer portal space and we look forward to working with them for many years to come.” said Cameron Mahbubian, Executive Vice President of Systems & Software, a Harris Utilities division.

Along with recognizing the importance of its partnerships in 2019, SilverBlaze is also focusing on bringing significant innovation to its utilities customer portal software solutions.

SilverBlaze is introducing a series of utility customer portal software enhancements at the CSWeek show this week. Updates include a new conservation platform, a mobile app, as well as plans to expand its existing Smart Forms technology - which has rapidly grown in popularity over the past couple of years and includes over 30 different forms with intelligent workflows.

If you have any questions about SilverBlaze’s strategic partnership opportunities, product innovations, or simply want to learn more about the SilverBlaze Customer Portal for Utilities, reach out to the company’s team of experts today at 1-866-305-1911.

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About SilverBlaze

SilverBlaze Solutions is an award-winning software development and consulting firm for the utilities sector. Founded in 1999, SilverBlaze provides utility firms with value-focused, highly-customizable, self-service portals and smart forms software.

Over the past 20 years, SilverBlaze has successfully empowered clients throughout the United States, Canada, and the Caribbean to maximize customer engagement through their utility customer self-service portal software. Some of SilverBlaze’s clients include Danville Utilities, Alectra Utilities, and the Bermuda Electric Light Company. Learn more at www.silverblaze.com.

About Harris Utilities

Harris Utilities is a leading provider of advanced enterprise software solutions that meet the rapidly evolving needs of electric, water and gas utilities throughout North America and the Caribbean. Learn more at www.harrisutilities.com

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